

# Booking Terms & Conditions

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**Check-in:** Generally the rooms are available after 2 pm. (With prior notice also possible earlier). Please inform us a few days before your arrival about your expected check-in time.

**Check-out:** On the day of departure the rooms have to be vacated at the latest at 10:30 am. For a couple of hours you can also leave your luggage in our pension at your own risk. For any damage or loss Pension CAN assume no liability.

**Deposit:** In order to secure the booking, we require, especially in the winter season, a deposit of 25% - 50% of the total amount by bank transfer.

- Cancellations up to 4 weeks before the arrival date: the whole deposit will be returned.
- Cancellations up to 2 weeks before the arrival date: 50% of the deposit will be returned.
- Cancellations within 13 days before the arrival date: the total deposit will not be returned.

**In case of payment of the total amount in advance:**

- Cancellations up to 4 weeks before the arrival date: the whole payment will be returned.
- Cancellations up to 1 week before the arrival date: 50% of the payment will be returned.
- Cancellations up to 6 days before the arrival date: the total payment will not be returned.

**Late arrival / early departure:** In case of a late arrival or early departure, the total invoice amount minus breakfast and tourist tax will be charged.

**Payment:** Generally the total invoice amount has to be paid at arrival in cash.